

Lower Morden Equestrian Centre

Terms and Conditions

1. All clients must complete a rider profile online before booking any sessions
2. If any of the details on the rider registration form change, the form must be updated so we have all the current information.
3. We reserve the right to refuse you to ride a particular horse/pony if we feel that the safety of the rider or horse is in question.
4. You have the right to change to another horse/pony, providing one is available and that it is practical and safe to do so.
5. You also have the right to change to another instructor subject to availability.

Punctuality and arrival times:

1. Please arrive at least 10 minutes early to your lesson.
2. If you are more than 15 minutes late to the lesson you will not be able to join.
3. If we are late to start your lesson, time will be added on to compensate.
4. All clients must check in at the office.

New clients:

1. If new clients have had previous riding experience, they will be asked to have an assessment lesson. This allows us to assess your ability and ensure you are placed into the correct group.
2. If your weight is recorded as 70kg or more, we will weigh you on arrival to ensure you do not weigh more than 90kg (an allowance will be made for heavy clothing). This is for the welfare of the animals.
3. Instructors can ask any rider to take a weight recording to ensure records are kept accurate and a suitable horse can be provided.

Payments:

1. All lessons require payment in advance by cash, Bacs or card payment. Sorry, we cannot accept cheques.
2. It is a condition of booking that you accept our no refund policy.

3. If you fail to attend your lesson you will still be required to pay in full.

Cancellations:

1. We operate a no refund policy. This is a condition of booking.
2. If you give more than 48 hours' notice of cancellation, we can reschedule your lesson.
3. If any less than 48 hours' notice is given, you will forfeit the money paid for the lesson and it will not be rescheduled.

Instructors:

1. All of our instructors have the right to refuse any client for any reason.

Bad weather or conditions:

1. We have the right to cancel any lessons due to extreme weather. Your lesson will be rescheduled.

Safety equipment and riding wear:

1. Every time you handle a horse you are required to wear the appropriate PPE.
2. Riding hats:
 - i) All riding hats must meet the current BHS standard found on posters around the centre.
 - ii) Hats must be worn and fastened at any time whilst either riding or handling horses.
 - iii) We ask all riders to purchase their own helmet as soon as possible.
 - iv) We do not allow any cameras or devices to be attached to any helmets.
3. We do not provide body protectors. We do advise riders to wear them for their own safety especially during jumping lessons.
4. All clients must wear appropriate footwear when riding. Permissible footwear is a boot with a small heel. You are not allowed to wear trainers, sandals or high heels.
5. No jewellery is allowed apart from stud earrings, unless for medical reasons.

Extra visitors:

1. Children must be supervised at all times by a responsible person.
2. Parents/carers are advised not to leave your children unattended at any time during their stay at Lower Morden Equestrian Centre.
3. Spectators must remain quiet during lessons as to not interrupt either the lesson or the riders.
4. No running is permitted around the yard.
5. We reserve the right to refuse entry to anybody without reason.

Yard safety:

1. Lower Morden Equestrian Centre is also a working livery yard so horses and machinery will constantly be moving around the yard. Please remain vigilant and always give way to them.
2. Some rooms are out of bounds. Please obey the 'No Entry' signs.
3. The following areas are out of bounds to all members of the public: Horse's stables and fields, feed room, hay barn, bedding barn and workshop.
4. We have a no smoking policy on the yard, the only area to smoke is outside in the carpark.

Horse safety and other animals

1. We allow well behaved dogs on the yard if they are kept on a lead.
2. Do not feed any horses/ponies as they are unpredictable and have special diets. Do not enter any field or stable without a member of staff.

Personal property:

1. We cannot be held responsible for any loss, theft or damage of your personal belongings whilst at Lower Morden Equestrian Centre .
2. We cannot be held responsible for and the theft or damage to your vehicles whilst at Lower Morden Equestrian Centre.

Parking:

1. Parking is only permitted in the car park located alongside the arena. No parking is allowed on the stable yard.
2. Maximum speed up the lane and in the car park is 5mph.

Riding is a risk sport:

1. I understand the Lower Morden Equestrian Centre will make decisions based on the information I have given them and I confirm that, to the best of my knowledge, all the information is correct. I understand that I must always obey the instructors and that I must obey the health and safety measures in place. I reserve the right to not ride the horse or pony allocated to me/my child. I understand that riding at any standard has inherent risk and that all horses are unpredictable.

Social Media:

- Images and videos may be taken of the lessons or walkouts and you consent to these being used on social media. No names or other personal details will be shared. If you would prefer not to be featured on social media, please write a written request to info@lmequestrian.co.uk

Parents/carers of riders under 16yrs of age:

1. I accept all responsibility for my child and confirm that the pre-assessed abilities are correct.
2. I accept that riding is a risk sport and that my child could fall or be injured.
3. I understand that children are at particular risk around horses and agree that I will keep the children I am responsible for under close supervision when they are not being instructed by the riding school.

Agreement of these terms:

If you do not agree with any of the terms and conditions, then you do not have the permission to enter the premises and any bookings made are null and void. Our no cancellation policy still applies in this situation because our terms and conditions are available online and on request at any time. As such you have every opportunity to read them before booking any activity and a refund will not be available on failure to accept them.

These terms may be updated at any time. A notice will be posted for 30 days on the system when booking lessons whenever a change to the terms and conditions has been made.